

FUJIFILM SONOSITE, INC. STANDARD TERMS AND CONDITIONS OF SALE

PLEASE NOTE: If you are purchasing FUJIFILM SonoSite, Inc. products under a GPO or IHN contract with FUJIFILM SonoSite, Inc., the terms of your GPO/IHN contract, and not these Standard Terms and Conditions, will govern your purchase of FUJIFILM SonoSite, Inc. products.

These are the exclusive Terms and Conditions governing the sale of products listed on the Confidential Quotation attached hereto (the "Products") by FUJIFILM SonoSite, Inc. or its designated affiliate ("FFSS") to the customer ("Customer"), each as identified on Page 1 of the attached Confidential Quotation. These Terms and Conditions and the Confidential Quotation attached hereto (together, the "Agreement") set forth the entire contract between the parties and supersedes all prior understandings or agreements of FFSS and Customer with regard to the purchase and sale of Products. FFSS will not be bound by, and specifically objects to, any term, condition, or other provision that is different from or in addition to the provisions of this Agreement (whether or not it would materially alter this Agreement) that Customer proffers in any purchase order, receipt, acceptance, confirmation, correspondence, or other document that Customer proffers as an acceptance of this Agreement, unless FFSS specifically agrees to such provision in a written instrument signed by FFSS.

1. Acceptance, Performance and Credit Approval. FFSS will deliver to Customer, and Customer will accept and pay for, all Products ordered by Customer pursuant to an order that has been accepted by FFSS. All orders are subject to acceptance by FFSS either in writing or by shipping Products. FFSS may accept any order in whole or in part and FFSS's shipment of less than all Products ordered will constitute acceptance only as to those Products shipped. A condition of FFSS's obligation to deliver the Products is its approval of Customer's credit and payment arrangements.

2. Firm Order. Customer may cancel any Product order or modify it by reducing the quantity of Products ordered, prior to Product shipment, without additional charge. Unless otherwise provided herein with respect to AxoTrack® Kits, as defined herein, in the event of any cancellation or modification of an order within thirty (30) days after shipment of Products has occurred, FFSS may charge Customer a re-stocking fee equal to twenty five percent (25%) of the amount otherwise payable under the Agreement for the affected excess Products. Product orders may not be cancelled or modified more than thirty (30) days after shipment to Customer. SonoProtect Extended warranties, SonoProtect Total Coverage Protection, and Service Level Agreements are non-cancellable and non-refundable. SonoProtect is a trademark and registered trademark of FUJIFILM SonoSite, Inc. in various jurisdictions.

3. Delivery. FFSS will use reasonable efforts to meet any delivery date specified in the orders, but will not be liable for any failure to meet such dates. Unless otherwise specified in this Agreement, FFSS will deliver the Products FCA (Incoterms 2000) FFSS's manufacturing facility, or a third party distribution facility used by FFSS. Title to and the risk of loss, damage or casualty to the Products transfers to Customer at the time FFSS delivers the Products to a shipping agent at FFSS's manufacturing facility, or if Products are being drop-shipped from a third party distribution facility, at the time the distributing party delivers the Products to a shipping agent at the distributing party's facility. All orders designated as "Section 179 Orders" will be delivered FOB, Customer's designated shipping address, and title to and risk of loss, damage or casualty to the Products will transfers to the Customer at the time the Products are delivered to the shipping address designated by Customer. Customer is responsible for all transportation costs (including, but not limited to, shipping charges, premiums for freight insurance, inspection fees, customs, duties, import or export fees, assessments, and all other costs incurred in transporting the Products to the shipping destination) and will be responsible for any claims against the carrier arising from or relating to shipment.


4. Prices. Unless specified otherwise in this Agreement, the purchase prices, charges, and other amounts payable by Customer for the

Products will be as specified by FFSS in its then-current standard price list.

5. Taxes. The prices described in paragraph 4 do not include any sales, use, value-added, withholding or similar taxes. Customer will pay or reimburse FFSS for all taxes or other amounts payable to governmental authorities in connection with the applicable transactions (other than FFSS's net income taxes), or will provide FFSS with an exemption certificate satisfactory to FFSS.

6. Payment. FFSS will issue invoices for all amounts payable under this Agreement. If FFSS approves extending credit to Customer, Customer will pay the amount set forth on FFSS's invoice within thirty (30) days from the date of such invoice, or any alternative time period agreed to on the Confidential Quotation form. If Customer's credit rating is not satisfactory to FFSS, FFSS may require shorter payment terms or payment in advance. Any amount not paid within the time period specified on the Confidential Quotation form will be subject to a finance charge equal to 1.5% per month or the highest rate allowable by applicable law, whichever is higher, determined and compounded daily from the date due until the date paid. Payment of such finance charges will not excuse or cure Customer's breach or default for late payment. If Customer has provided Customer's credit card or debit card for payment, Customer hereby authorizes FFSS to charge such credit card or debit card to obtain payment.

7. Trade-In Equipment. Customer agrees to return to FFSS, at the time of installation of the FFSS equipment purchased under this Agreement (the "New Equipment"), any FFSS equipment listed on this Agreement as being traded in (or "upgraded") by Customer and used to reduce the price of the New Equipment (the "Trade-In Equipment"). Customer shall give the Trade-In Equipment to the FFSS representative who performs the installation of the New Equipment and the representative will provide Customer with a receipt for the Trade-In Equipment. In the event Customer does not return the Trade-In Equipment at the time of installation or by insured delivery within the 30 days following installation of the New Equipment, FFSS may invoice Customer for the Trade-In Equipment in an amount equal to the value of the credits shown in this Agreement. Customer agrees to pay the amount of such invoice within 30 days of date of such invoice. Any amount not paid within that time period shall be subject to the finance charge specified in Section 6. Customer must provide all Trade-In Equipment to FFSS in good working condition, reasonable wear and tear excepted.

F00116	Rev: ZAF	Terms and Conditions of Sale, Domestic	Page: 1 of 4
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SonoSite

8. Service Replacements and Loaner Equipment. FFSS may provide replacement and/or loaner equipment as a result of service events; such replacement and/or loaner equipment remains at all times property of FFSS and must be returned by Customer to FFSS promptly upon Customer's receipt of repaired equipment.

Customer shall not transfer the care or custody of the replacement and/or loaner equipment or otherwise encumber FFSS's ownership rights therein. While in possession of the replacement and/or loaner equipment, Customer is solely responsible for its proper care, and shall be liable for any loss or damage, normal wear and tear excepted.

Replacement and/or loaner equipment will be returned by Customer immediately upon Customer's receipt of repaired equipment. Failure to do so may result in reporting of the applicable value of the retained replacement and/or loaner equipment to government agencies under federal and state laws. Failure to return replacement and/or loaner equipment within 21 days of the Customer's receipt of repaired equipment will result in the accrual of rental fees of \$150.00 per day. Failure to return the replacement and/or loaner equipment within 30 days of Customer's receipt of its own repaired equipment may result in invoicing of customer for the fair market value of any loaned or replaced equipment. As a result of invoicing, Customer's account may be placed on hold until the issue is resolved. Customer acknowledges and agrees that any shipment delays due to unpaid customer invoices, including those for unreturned equipment, shall not be deemed a violation of the warranty.

9. AxoTrack® I Sterile Procedure Kits. The following terms and conditions apply to Customer's purchase of the AxoTrack I Sterile Procedure Kits:

Customer may cancel any AxoTrack Kit order or modify it by reducing the quantity ordered, prior to shipment, without additional charge. However, customer agrees that the AxoTrack Kits purchased are non-refundable and may not be cancelled or modified after shipment to Customer. FFSS may terminate Customer's ability to purchase the AxoTrack Kits if Customer is past due on any amounts owed to FFSS. Termination by FFSS shall not relieve Customer's obligation to pay any amounts already due to FFSS. If FFSS terminates Customer's ability to purchase AxoTrack Kits for reasons of non-payment, Customer shall pay FFSS for (i) all amounts past due and (ii) monthly interest on the unpaid amount at the rate of 1.5% per month. Customer confirms that its purchase of AxoTrack Kits is not contingent upon its purchase of any other product or service from FFSS.

AxoTrack is a registered trademark of Soma Research, LLC.

10. FFSS Direct Purchase Option. The following provisions apply to all Products offered or purchased under the FFSS Direct Purchase Option ("DPO"):

(a) The prices offered in the attached Confidential Quotation are valid exclusively for sales conducted under the DPO. Those prices are not valid, and cannot be used as a reference, for any purchase of FFSS products outside of the DPO.

(b) The Confidential Quotation attached hereto is not valid after the expiration date stated therein. If Customer receives any in-person demonstration of the Products by a FFSS representative during this period, the pricing offered in the Confidential Quotation will no longer be valid, and FFSS will provide a new price quote.

(c) Notwithstanding Section 2 of these attached Standard Terms and Conditions, Customer may cancel its order under the DPO at any time within the twenty (20) day period immediately following delivery of the Products. To cancel an order, Customer must, within twenty (20) days after delivery, (i) notify FFSS in writing of cancellation and (ii) return the Products to FFSS via courier (at the address listed on this quote) in good working condition. All shipment costs will be borne by FFSS. If cancellation is completed within such twenty (20) day period, Customer will receive a full refund of all amounts paid for the Products.

11. Express Warranty and Disclaimer of Other Warranties. FFSS's exclusive warranties for the Products are contained in the attached Warranty Schedule, which forms an integral part of this Agreement. **FUJIFILM SONOSITE, INC. MAKES NO OTHER REPRESENTATION, WARRANTY OR PROMISE OF ANY KIND, WHETHER EXPRESS OR IMPLIED, REGARDING THE PRODUCTS (OR ANY SPARE OR COMPONENT PARTS, ACCESSORIES OR SERVICES SUPPLIED BY FFSS HEREUNDER). FFSS DISCLAIMS AND EXCLUDES ANY WARRANTY OF MERCHANTABILITY, WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, WARRANTY OF NONINFRINGEMENT, OR WARRANTY OR CONDITION ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING, USAGE OR TRADE, STATEMENTS OF FFSS REPRESENTATIVES, OR SAMPLES PREVIOUSLY SUPPLIED.**

12. Exclusive Remedy and Release of Other Liabilities. In the event of any breach of the foregoing warranties, Customer shall follow the procedure specified below under FFSS WARRANTY SCHEDULE, and FFSS will provide the remedy specified in the Schedule. **THIS REMEDY SHALL BE THE EXCLUSIVE AND SOLE REMEDY OF CUSTOMER FOR ANY BREACH OF WARRANTY.** The warranties, obligations and liabilities of FFSS and the remedies of Customer set forth in this Agreement are exclusive, and except as provided for in Section 12 (Indemnification), **CUSTOMER HEREBY WAIVES, DISCLAIMS AND RELEASES, ALL OTHER WARRANTIES, OBLIGATIONS AND LIABILITIES OF FFSS AND ALL OTHER RIGHTS, CLAIMS AND REMEDIES OF CUSTOMER AGAINST FFSS** express or implied, arising by law or otherwise, with respect to the Products and any other goods or services delivered under this Agreement including, without limitation, any obligation, liability, right, claim or remedy in tort (including claims for FFSS's own negligence or strict liability) or for infringement.

13. Indemnification. FFSS will defend and indemnify Customer from and against (a) any third party claim for bodily injury (including death) or damage to tangible property to the extent caused by a defect in the design or manufacture of the Products or (b) any third party claim arising out of any infringement by the Product of any patent arising under the laws of the United States, provided that Customer: gives FFSS prompt written notice of the claim; allows FFSS to control the defense and settlement of the claim; assists and cooperates with FFSS in connection with the defense and settlement of the claim; complies with any court order or settlement made in connection with the claim (e.g., as to future use of any infringing Product); and does not settle the claim without FFSS's prior written consent. This paragraph will not apply to (i) any claim to the extent such claim arises out of the negligence or willful misconduct of Customer; (ii) any claim to the extent it results from any use of the Product in connection with any equipment or other items not furnished by FFSS, (iii) any claim arising from any use not

F00116	Rev: ZAF	Terms and Conditions of Sale, Domestic	Page: 2 of 4
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SonoSite

in conformity with applicable instructions and manuals, and (iv) any claim arising out of or relating to Products manufactured by third party suppliers which do not carry the FFSS label, even if such products are sold by FFSS, including, without limitation, AxoTrack Kits..

14. Excused Performance. FFSS will not be responsible for, or be considered to be in breach of or default under this Agreement on account of, any cause or event beyond FFSS's reasonable control (including, but not limited to, FFSS's inability, after due and timely diligence, to procure materials, parts, equipment or services).

15. Limitations of Liability. FFSS WILL NOT IN ANY EVENT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES OR LOSS OF REVENUE, LOSS OF BUSINESS OR OTHER FINANCIAL LOSS, ARISING OUT OF OR IN CONNECTION WITH ANY PRODUCT OR OTHER GOODS OR SERVICES FURNISHED UNDER THIS AGREEMENT. FFSS's liability (whether in contract, tort or otherwise, and notwithstanding any fault, negligence, strict liability or product liability of FFSS) with regard to any product or other goods or services furnished under this Agreement will not exceed the lesser of (a) \$500,000 or (b) three (3) times the purchase price paid by the Customer to FFSS for the same.

16. Embedded Software and Videos. FFSS retains title to all software and computer programs (the "software") embedded in any Product. FFSS grants to Customer a non-transferable license to use the software, on the condition that (a) Customer will use such software only in accordance with applicable instructions and manuals furnished by FFSS and will not copy, modify, make any derivative work based upon, publish or distribute any such software, (b) Customer will use such software only as installed in the Product, and will not transfer it to another product or device to run it, and (c) Customer will not, and will not authorize third parties to, decompile, reverse engineer, or apply any process to derive the source code or extract the object code of the software. The same terms and conditions set forth in this section with respect to software shall also apply to the Visual Guide Series videos that are embedded in the X-Porte Product.

17. Stand-Alone Software. FFSS retains title to all software that is furnished by FFSS on a separate medium (whether electronic or physical) from a Product ("Stand-Alone Software"). Customer's use of the Stand-Alone Software is governed by separate license terms that accompany such software, and Customer agrees to be bound by such terms. Upon request, FFSS will provide applicable licensing terms in advance of Customer's order or receipt of the Stand-Alone Software. For clarification purposes, in the case of software that is being sold by FFSS but not furnished by it, FFSS may provide Customer with information on how to obtain applicable licensing terms that govern Customer's use of such software, and Customer agrees to be bound by such terms.

18. Intellectual Property Rights. The Products involve valuable patent, copyright, trademark, trade secret and other intellectual property rights of FFSS. FFSS reserves all such rights. No title to or ownership of any intellectual property rights related to any Product is transferred to Customer pursuant to this Agreement. Customer will not attempt to reverse engineer any Product or component thereof (including any software) or to otherwise misappropriate, circumvent or violate any of FFSS's intellectual property rights.

19. Confidential Information. FFSS may disclose to Customer certain trade secret, proprietary or confidential information ("Confidential Information"). Except as otherwise authorized by

FFSS in writing, Customer will use such Confidential Information only for the purposes for which it is disclosed by FFSS, will not disclose it to any third party, and will take appropriate steps to protect it from any unauthorized use or disclosure; provided that, upon or promptly after disclosure by FFSS, the information is marked or otherwise identified as trade secret, proprietary or confidential or the Customer otherwise knows or has reason to know that the same is trade secret, proprietary or confidential.

20. Medicare/Medicaid Disclosure. If and to the extent any discount, credit, rebate or other purchase incentive is paid or applied by FFSS with respect to the Products purchased under this Agreement, such discount, credit, rebate or other purchase incentive shall constitute a "discount or other reduction in price," as such terms are defined under the Medicare/Medicaid Anti-Kickback Statute, on the Products purchased by Customer under the terms of this Agreement. FFSS and Customer agree to use their best efforts to comply with any and all requirements imposed on sellers and buyers, respectively, under 42 U.S.C. § 1320a-7b(b)(3)(A) and the "safe harbor" regulations regarding discounts or other reductions in price set forth in 42 C.F.R. §1001.952(h). In this regard, Customer may have an obligation to accurately report, under any state or federal program that provides cost or charge based reimbursement for the products or services covered by this Agreement, the net cost actually paid by Customer.

21. Reimbursement Disclosure. Any reimbursement and coverage information provided by FFSS is intended to assist Customer in determining appropriate codes and the other information for reimbursement purposes. It represents the information available to FFSS as of the date it was provided. Subsequent guidance might alter the information provided. FFSS disclaims any responsibility to update the information provided. Customer bears sole responsibility for determining and submitting appropriate codes, modifiers, and claims for the services rendered. Before filing any claims, Customer should verify current requirements and policies with the applicable payer. FFSS makes no guarantees concerning reimbursement or coverage, and Customer should not rely on any information provided by FFSS in submitting any claim for payment, without confirming that information with an authoritative source.

22. Pre-Owned/Remanufactured Products. For identified pre-owned/remanufactured Products, those Products have been previously owned and used; they are not new. When delivered to Customer, the Products may have received mechanical, electrical and/or cosmetic reconditioning, as necessary, and the warranty terms for those Products will be governed by the applicable Warranty Schedule set forth below.

23. Authorized Users. The Products purchased by Customer may only be used by or on the order of a licensed practitioner authorized to prescribe or administer medical ultrasound,

24. Nonwaiver. Any failure by FFSS to insist upon or enforce performance by Customer of any of the provisions of this Agreement or to exercise any right or remedy under this Agreement or applicable law will not be construed as a waiver or relinquishment to any extent of FFSS' right to assert or rely upon any such provision, right or remedy in that or any other instance.

25. Assignment. This Agreement will inure to the benefit of and be binding upon the parties and their respective successors, assigns and legal representatives.

SonoSite

26. Severability of Unenforceable Provisions. If any provision of this Agreement is found to be invalid or unenforceable, then the remainder shall have full force and effect, and the invalid provision shall be partially enforced to the maximum extent permitted by law to effectuate the purpose of the Agreement.

27. Applicable Law and Venue. This Agreement will be interpreted, construed, and enforced in all respects in accordance with the laws of the State of Washington, without reference to its choice of law principles. The provisions of the U.N. Convention on Contracts for the International Sale of Goods will not apply to this Agreement. Customer consents to the personal jurisdiction and venue of the state and federal courts located in King County, Washington regarding any suit, proceeding or claim arising out of or related to this Agreement or its subject matter and will not commence or prosecute any such claim, suit or proceeding other than in such courts.

28. Amendment. No amendment, modification, or waiver of this Agreement will be valid unless set forth in a written instrument signed by the party to be bound.

FUJIFILM SONOSITE WARRANTY SCHEDULE

1. Scope and Duration of Warranties

Table 1 (subject to all terms and conditions of the FFSS Warranty Schedule)

Covered Product	Standard Warranty Term	Covered Product	Standard Warranty Term
<u>Newly Manufactured</u>		<u>Remanufactured</u>	
A S Series, SII Series, M-Turbo (excluding M-Turbo c), EDGE, EDGE II, and NanoMaxx ultrasound systems.	5 years	J S Series, SII Series, M-Turbo, EDGE, EDGE II, NanoMaxx, and M-Turbo c ultrasound systems, X-Porte ultrasound kiosks, Vevo MD, and remanufactured transducers for such systems, except as separately listed in this table.	1 year
B X-Porte ultrasound kiosks (including stands, clinical monitors, control panels and triple transducer connects)	5 years	K TEE transducers	90 days
C Transducers for the systems in (A), (B), and (E), except as separately listed in this table.	5 years	<u>Other Products and Accessories</u>	
D L52 Transducers	2 years	L Connectivity Products, including SiteLink and SonoSite Patient Data Archiver Software.	90 days
E M-Turbo c ultrasound systems	1 year	M Spare parts, add-ons, non-software upgrade packages and factory-rebuild sub-assemblies	90 days (see section 1.6(b)(2))
F FC1 and iViz ultrasound systems and transducers.	1 year	N Third party products	See Section 1.2 of this Warranty Schedule.
G TEE, D2, SLA, SLT, C8, and P11x transducers.	1 year	O AxoTrack Kits	Until date of expiration
H Stands, batteries, monitors, and other accessories for: (A), (C), and for (E - F) which carry the FFSS label, and the X-Porte battery set.	1 year		
I Vevo MD (including stands, clinical monitors, control panels); transducers for VEVO MD (except as separately listed in this table); Connectivity Products for VEVO MD (including inviCRO iPACS Software); and batteries, monitors and other accessories for VEVO MD which carry the FFSS and/or VisualSonics label, and the VEVO MD	1 year		

FUJIFILM SONOSITE WARRANTY SCHEDULE

battery set	
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1.1 Ex-Demo Equipment. For purposes of this Warranty Schedule, ex-demo equipment purchased directly from a FFSS sales representative is considered to be “newly manufactured”, except as otherwise noted on the quotation provided to Customer.

1.2 Third Party Products. FFSS does not provide a warranty or warranty service for Products that are manufactured or developed, or licensed to FFSS, by a third party and do not carry the FFSS label, even if such Products are sold and distributed by FFSS, including without limitation, Tricify™ products, Synapse® Products, Smartheart® PRO products and related accessories, or Q-path™ software. All warranty terms (if any) for such Products are provided by the third party manufacturer, developer, or licensor, and are governed by documentation provided by such manufacturer, developer or licensor, as applicable, and included with the shipment to Customer. For the Synapse EMR Gateway, for a period of one (1) year from date of shipment by FFSS, FFSS will coordinate manufacturer service support to Customer for installation and setup of the Synapse EMR Gateway.

Tricify is a trademark of Trice Imaging, Inc. Synapse is a registered trademark of FUJIFILM Medical Systems U.S.A., Inc. Smartheart® is a registered trademark of SHL Telemedicine USA, Inc. Q-path is a trademark of Telexy Healthcare, Inc.

1.3 Product Warranties. (a) FFSS warrants to Customer that it will repair or replace each Covered Product during its applicable warranty period if not free from defects in materials and manufacture or operating in all material respects in accordance with the functional specifications in the user guide provided by FFSS with the Covered Product, as modified by any written updates subsequently made available by FFSS. This warranty is made to Customer only and may be extended to one subsequent purchaser of the Covered Product **only**, and only if the following conditions are met: (i) Customer has provided FFSS (to the attention of the FFSS Service and/or Sales Support Dept.) with advance written notice of such transfer and FFSS has not objected to such transferee within fifteen (15) days after receiving the written notice, and (ii) the transferee is a qualified medical professional. Failure of either of the foregoing conditions shall render the attempted extension of warranty void.

(b) The foregoing warranty does not apply to SonoSite Patient Data Archiver Software (“SPDAS”). FFSS warrants that for a period of ninety (90) days from the date of delivery by FFSS, the media on which the SPDAS is furnished will be free from material defects in workmanship and material. This warranty is conditioned upon FFSS’ receipt of written notice of a defect prior to the end of the warranty period. Upon receipt of timely notice, FFSS will promptly replace such media at no additional charge to Customer. Replacement of the media is Customer’s sole remedy and FFSS’ sole obligation under this warranty. This warranty and FFSS’s obligations hereunder shall terminate immediately and without notice if the SPDAS is (i) subjected to misuse, alteration, improper installation or improper storage, (ii) used in a manner or configuration other than as specified in the user manual or other documentation provided by FFSS, or (iii) damaged or destroyed by any cause beyond FFSS’ reasonable control. During the ninety (90) day warranty period, FFSS will provide remote service support to Customer for installation and setup of SPDAS.

(c) Software Updates and Upgrades. “Updates” are defined as modifications to software features or functionality beyond those existing in a Product at its time of sale, and which are required to: improve existing functionality, address the health or safety of users or patients, or are required by law. Updates are made available hereunder to the Customer, at no additional charge. “Upgrades” include software releases with new or additional features and functions, which are not Updates. Upgrades, upon release, will be made available for purchase by the Customer. Additional hardware or modifications of currently existing hardware required for Upgrades, along with associated training, if any, will be made available by Seller at an additional charge to Customer.

1.4 Warranty Period. The warranty period for all Covered Products is set forth in Table 1 and limited in accordance with Sections 1.5, 1.6 and 2 (Exclusive Warranty Remedies, Warranty Types, and Warranty Exclusions) below. The initial warranty period begins on the date that FFSS ships the Covered Product. The warranty period for any replacement product or component or repair to a Covered Product furnished to Customer as a warranty remedy will be the longer of: the unexpired portion of the warranty period applicable to the repaired, adjusted or replaced Covered Product, or ninety (90) days. If Customer has upgraded trade-in equipment that is covered by a SonoProtect or earlier FFSS Standard Protection Extended Warranty, Total Coverage Protection, Extended Total Coverage Protection or Service Level Agreement (SLA) (as defined in Section 1.6 below), the applicable warranty shall apply to the new Covered Product purchased by Customer for the remainder of the initial Total Coverage or Extended Warranty period. SonoProtect is a trademark and registered trademark of FUJIFILM SonoSite, Inc. in various jurisdictions.

1.5 Exclusive Warranty Remedies: In the event of a breach of warranty of a Covered Product, Customer must notify FFSS in writing within a reasonable time and in no event more than thirty (30) days after the discovery of the breach. Upon such timely notice, FFSS will, at FFSS’ option, repair, adjust or replace (with new or exchanged replacement systems or parts) the non-conforming Covered Product. If FFSS determines that such repair, adjustment or replacement cannot occur despite its reasonable efforts, then FFSS may elect to refund to Customer the amount paid by Customer for the Covered Product in exchange for such Covered Product in full satisfaction of FFSS’s obligations under this Warranty Schedule. **THE REMEDY SELECTED BY FUJIFILM SONOSITE, INC. IN ACCORDANCE WITH THIS PARAGRAPH SHALL BE THE EXCLUSIVE AND SOLE REMEDY OF CUSTOMER FOR ANY BREACH OF WARRANTY.**

Warranty service will be performed during FFSS’ normal business hours (Monday to Friday, 5 a.m – 5 p.m. (Pacific Time), excluding holidays).

1.6 Warranty Types

(a) Standard Warranty: For all Covered Products within the warranty period, except for X-Porte and VEVO MD, FFSS will provide warranty service at FFSS authorized service locations. To obtain warranty service, Customer must deliver the affected Covered Product to the authorized service location (at FFSS’ expense).

FUJIFILM SONOSITE WARRANTY SCHEDULE

1. For X-Porte, the warranty service will be performed by means of in-field service repairs by FUJIFILM Medical Systems U.S.A., Inc. service personnel or authorized subcontractors, and/or by replacement of X-Porte modules delivered via overnight delivery to a U.S. Customer address only (where such service is available).
2. For VEVO MD, the warranty service will be performed by means of in-field service repairs by FFSS service personnel or authorized subcontractors, and/or by replacement of Vevo MD modules delivered via overnight delivery to a U.S. Customer address only (where such service is available).
3. FFSS will also provide replacement products of equivalent or better condition or loaner products delivered via overnight delivery to a U.S. address only (where such service is available), to be used by Customer during warranty service, solely for the Covered Products listed in Table 1 - A, C, E, F, G, and I (excluding X-Porte, iViz, and VEVO MD systems).

(b) Standard Warranty Period for products that carry the FFSS label. As described in Table 1, subject to the following:

For Spare parts, add-ons, non-software upgrade packages and factory-rebuilt sub-assemblies:

- (1) ninety (90) days from the date such items are delivered; or
- (2) in the case of a warranty repair or replacement, the preceding ninety (90) day period or the unexpired Standard Warranty period for the original Covered Product, whichever is longer.

(c) SonoProtect Total Coverage Protection for products that carry the FFSS label: For an additional charge, in addition to the Standard Warranty, FFSS will also provide the following enhanced warranty services for the Covered Products listed in Table 1 - A, B, C, E, F, and J. Total Coverage Protection is not available for iLook, 180 PLUS/ELITE, Titan or MicroMaxx systems, P11x, TEE, D2, SLA, L52, C8, SLT or LAP transducers, systems or transducers for veterinary use, or other Covered Products except as expressly set forth above, or in certain countries outside the U.S. and Canada. Please contact your FFSS sales representative for details of SonoProtect Total Coverage Protection availability in your area.

(1) Notwithstanding Section 2 (Warranty Exclusions), SonoProtect Total Coverage Protection will cover repair or replacement of Covered Products damaged by accidental mishandling, vandalism, or disaster, provided that: (A) for the iViz System and Transducer, no single system or transducer will be repaired or replaced more than once during the duration of this SonoProtect Total Coverage Protection (including extensions of the Standard Warranty Period); and (B) for all other Covered Products, no single system or transducer will be repaired or replaced more than twice during the duration of this Total Coverage Protection (including extensions of the Standard Warranty Period).

(2) FFSS will provide loaner products, via overnight delivery where available, to be used while Total Coverage Protection service is being performed. Loaner products are not available for X-Porte & iViz.

(3) SonoProtect Total Coverage Protection Warranty Period:

- (A) Covered Products set forth in Table 1, A-C: Five-year term (same as initial Standard Warranty Period), or one (1) year extensions of the Standard Warranty
- (B) Other Covered Products set forth in Table 1, E, F, and J: one (1) year.

(d) Extended Warranties for products that carry the FFSS label

(1) SonoProtect Standard Protection Extended Warranty: extends Standard Warranty by one (1) year increments, effective from the last day of the then-current warranty period, up to a maximum warranty coverage period of eight (8) years from the original ship date for Covered Products set forth in Table 1, A-C, five (5) years from the original Product ship date for Covered Products set forth in Table 1 E and J, three (3) years from original product ship date for FC1 (Table 1, F), and five (5) years from original product ship date for iViz (Table 1, F). This extended warranty is not available for iLook, 180PLUS/ELITE, Titan or MicroMaxx systems, for P11x, D2, L52, C8, SLT, LAP, SLA or TEE transducers, or Other Covered Products except as expressly provided above.

(2) SonoProtect Extended Total Coverage Protection: extends existing SonoProtect Total Coverage Protection by one (1) year increments, effective from the last day of the then-current warranty period, up to a maximum coverage period of eight (8) years from the original Product factory ship date for Covered Products set forth in Table 1, A-C and five (5) years from the original Product factory ship date for Covered Products set forth on Table 1 E and J, three (3) years from original product ship date for FC1 (Table 1, F), and five (5) years from original product ship date for iViz (Table 1, F). SonoProtect Extended Total Coverage Protection is not available for iLook, 180 PLUS/ELITE, Titan or MicroMaxx systems, P11x, TEE, D2, SLA, L52, C8, SLT or LAP transducers, systems or transducers for veterinary use, or other Covered Products except as expressly provided above. SonoProtect Extended Total Coverage Protection runs concurrently with Standard Protection Extended Warranty Coverage.

FUJIFILM SONOSITE WARRANTY SCHEDULE

(e) Service Level Agreement for VEVO MD (SLA).

1. Preventative Maintenance Service Level Agreement: 12 month coverage for parts, labor, and travel for maintenance of VEVO MD products including transducers. One (1) preventative maintenance visit is provided within the 12 month coverage period. Response time for Customer inquiries to FFSS' service call center is within 24 hours. Telephone and email-based technical and application support is provided 5 days/week, 9am – 5pm EST. Travel and overtime labor is included, if required.
2. Parts and Transducer Service Level Agreement Provides 12-month coverage for transducers and Vevo MD System and accessories. Preventative maintenance visits, on-site service visits, travel and overtime, if required, are not included in this SLA. Telephone and email-based technical and application support is provided 5 days/week, 9am – 5pm EST in North America or Amsterdam time in Europe.

(f) Services Warranty: FFSS warrants that the repair services rendered in satisfaction of the warranties described in this Warranty Schedule will be performed by qualified personnel in a professional manner. This warranty shall not be deemed to extend the warranty period for any Covered Product.

(g) Customer Responsibilities for Product Return:

- (1) To obtain warranty service, Customer must deliver the Covered Product, excluding X-Porte and VEVO MD, to the authorized service location (at FFSS' expense). Title to and the risk of loss, damage or casualty to the Covered Product remains with Customer until delivery to the service location. FFSS' Terms and Conditions of Sale or, if Customer has purchased the original Covered Products under a GPO or IHN agreement, the terms of such agreement, govern the return of repaired or replaced Covered Products to the Customer. With respect to X-Porte and VEVO MD, warranty service shall be performed as set forth in Subsection 1.6(a) of this Warranty Schedule.
- (2) Prior to Customer's return of any item to FFSS where such item has been exposed to pathogens as recognized by the United Nations World Health Organization (WHO), International Association of National Public Health Institute, Centers for Disease Control and Prevention; Customer must: (i) provide advance written notification in advance to FUJIFILM SonoSite, Inc., (ii) fully decontaminate all products before packaging, and (iii) label all boxes in accordance with biohazard transportation regulations outlined by the WHO.
- (3) Customer is responsible for backing up all data stored on a Covered Product, and removing it from such system prior to shipment to FFSS. Notwithstanding the foregoing, FFSS is not responsible for any loss of stored data that may occur while Covered Products are being repaired.
- (4) FFSS may provide replacement and/or loaner equipment as a result of service events; such replacement and/or loaner equipment remains at all times property of FFSS and must be returned by Customer to FFSS promptly upon Customer's receipt of repaired equipment. Customer shall not transfer the care or custody of the replacement and/or loaner equipment or otherwise encumber FFSS' ownership rights therein. While in possession of the replacement and/or loaner equipment, Customer is solely responsible for its proper care, and shall be liable for any loss or damage, normal wear and tear excepted. Replacement and/or loaner equipment will be returned by Customer immediately upon Customer's receipt of repaired equipment. Failure to do so may result in reporting of the applicable value of the retained replacement and/or loaner equipment to government agencies under federal and state laws. Failure to return replacement and/or loaner equipment within twenty one (21) days of Customer's receipt of repaired equipment will result in the accrual of rental fees of \$150.00 per day. Failure to return the replacement and/or loaner equipment within thirty (30) days of Customer's receipt of its own repaired equipment may result in invoicing of Customer for the fair market value of the loaned or replaced equipment. As a result of invoicing, Customer's account may be placed on hold until the issue is resolved. Customer acknowledges and agrees that any shipment delays due to unpaid customer invoices, including those for unreturned equipment, shall not be deemed a warranty violation.

2. Warranty Exclusions

FFSS' warranties set forth herein do not cover:

- (a) Any defect or deficiency of a Covered Product that results, in whole or in part, from: (1) failure to operate, maintain or store the Covered Product in accordance with applicable specifications, instructions and manuals; (2) the dismantling, repair or alteration of the Covered Product by unauthorized personnel; or (3) abuse, negligence, or intentional damage of the Covered Product, including a pattern of repeated failure that is indicative of abuse.

FUJIFILM SONOSITE WARRANTY SCHEDULE

(b) ¹ Damage to or malfunction of transducers due in whole or in part to: (1) disinfecting or sterilizing incorrectly without the FFSS protective connector box or with chemicals not recommended by FFSS; (2) patient bite marks or holes; (3) pinched endoscopes; or (4) discoloration or chemical breakdown of transducer. NOTE: Accidental mishandling of FFSS manufactured transducers may be covered under the Standard Warranty if available in your area and so noted on your quotation. Accidental mishandling coverage does not apply to the following transducers: P11x, TEE, D2, SLA, C8, SLT, LAP, iViz transducers, or transducers for veterinary use. Please contact your FFSS sales representative for details of covered countries.

(c) Covered Products that are used outside the United States or Canada, unless an alternative location is approved in advance by FFSS.

(d) Covered Products that are subjected to theft, vandalism or disasters such as flood, fire or war (except as expressly provided under applicable Total Coverage Protection).

To the extent there is any conflict between the terms of this Warranty Schedule and any other documentation or statements provided by FFSS, the terms of this Warranty Schedule will prevail.

¹ Discoloration of systems, transducers or other Covered Products may occur with the use of disinfectant wipes/products. The use of disinfectant products with any transducer may not void this warranty, however, if discoloration occurs, and is the sole indication for repair or replacement of the affected Covered Product, repair or replacement of such product will not be covered by the applicable warranty. Please refer to the Disinfectants for SonoSite Products document on www.sonosite.com.