



## FUJIFILM BINOCULARS WARRANTY

### 3 YEAR WARRANTY ON NON-OPTICAL COMPONENTS

### 10 YEAR WARRANTY ON OPTICAL COMPONENTS

**FUJIFILM Australia Pty Ltd ABN 80 000 064 433 ("FUJIFILM") warrants that the product will not cease to function by reason of faulty workmanship or materials during the applicable warranty period.**

If this quality product does not function properly in the applicable warranty period due to faulty workmanship or materials, FUJIFILM undertakes to **repair or replace the product** (with the same product if reasonably available or with an equivalent product) **FREE OF CHARGE**. This undertaking will only apply if:

1. The defects are **not** caused by accident, misuse, failure to operate the product in accordance with relevant instructions, neglect, fungus, excessive wear and tear and defects resulting from other extraneous causes such as battery leakage.
2. The defects are **not** caused by:
  - immersion in or exposure to chemicals, water or other liquids;
  - exposure to dust, sand and grit;
  - exposure to extremes of temperature and other climatic conditions; or
  - impact to the product from dropping or other causes,**except for** any product where the product specification expressly states that the product has protection against such events, but only to the extent specified and subject to the product being used in accordance with the User Manual and any other product instructions.
3. The defects do **not** result directly or indirectly from unauthorised disassembly, repair or modification of the product.
4. Satisfactory proof of the date and place of original purchase from FUJIFILM Australia Pty Ltd or an authorised FUJIFILM Australia Pty Ltd distributor, dealer or retailer in Australia **on or after 1 October, 2025** is supplied.

#### THE ABOVE UNDERTAKING:

1. Is valid for the following respective period and components from the date the product is first purchased by a consumer, which date is **on or after 1 October, 2025**:
  - Three (3) years in respect of all non-optical components including focus mechanism, Techno-Stabi image stabilisation system, electrical components such as circuit boards, gyro sensors, central processing unit (CPU), motors, and, compass circuit control; and,
  - Ten (10) years in respect of all optical components including lens elements, the optical axis, peeling of optical coatings and lens fogging.
2. Is provided by FUJIFILM Australia Pty Ltd ABN 80 000 064 433 of Level 2, 54 Waterloo Road, Macquarie Park NSW 2113; Telephone: 1800 226 355.

#### WARRANTY CLAIM PROCEDURE

To claim under this warranty you must:

1. pack the product and its accessories carefully (**including removing all batteries from the binoculars body and wrapping them separately and returning them with the product and accessories**) and post them to the FUJIFILM Service Centre as detailed below:
  - FUJIFILM Service Centre, P.O. Box 1096, Dee Why NSW 2099 Australia; and
2. provide satisfactory proof of the date and place of original purchase (such as sales receipt or slip); and
3. pay postage and other costs of consignment to return the product and its accessories to FUJIFILM. The cost of postage and consignment \*within Australia will be refunded by FUJIFILM at your request if the product is found to be faulty under this warranty. To claim this refund you must post a written request detailing the amount claimed and your address and include proof of the postage costs incurred to FUJIFILM at the P.O. Box set out above. Please also provide your bank account details for the processing of your postage claim.

\*This does not exclude any rights you may have under the Australian Consumer Law to be reimbursed for the cost of postage from overseas.

#### YOUR STATUTORY GUARANTEES

**Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.**

**The warranty set out above is an additional warranty offered by FUJIFILM and is not intended to exclude or limit your rights and remedies under the Australian Consumer Law or other laws. The expiry of this warranty does not affect those rights.**

#### CONTACTING US

If you require further information please contact the FUJIFILM Service Centre as follows:

Telephone: 1800 226 355; or

Email: [ffau.servicecentre@fujifilm.com](mailto:ffau.servicecentre@fujifilm.com); or

Write to: P.O. Box 1096, Dee Why NSW 2099 Australia

[https://fujifilm0-my.sharepoint.com/personal/ffau\\_sd\\_ei\\_marketing\\_007\\_fujifilm\\_com/Documents/Shared-El-Marketing/OD/Binoculars/Warranty/Warranty - Legal documentation/Binoculars Warranty \(FINAL\) \(clean\) 18.09.2025.doc](https://fujifilm0-my.sharepoint.com/personal/ffau_sd_ei_marketing_007_fujifilm_com/Documents/Shared-El-Marketing/OD/Binoculars/Warranty/Warranty - Legal documentation/Binoculars Warranty (FINAL) (clean) 18.09.2025.doc)