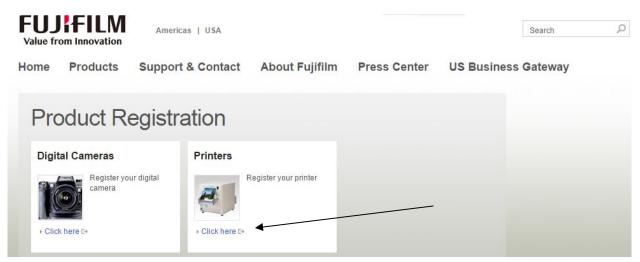


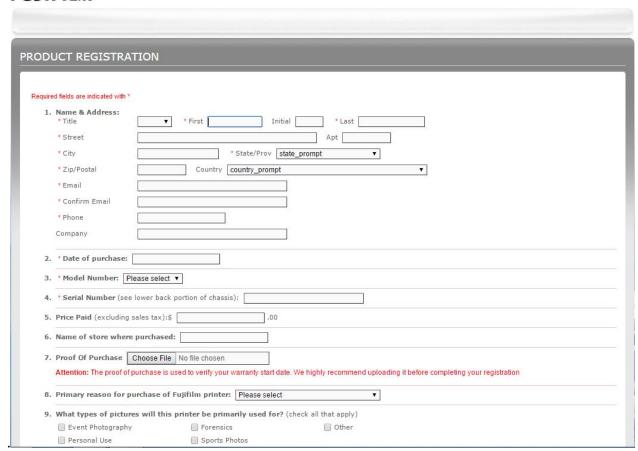
DX-100 Registration & Warranty Support Procedure

1. Upon purchasing your DX-100 printer, please visit www.fujifilmusa.com/register. You will land on this page in which you select printers.



2. Once you click on "printers" you will be directed to our registration webpage. Anything with an asterisk is a mandatory field.

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3. You will receive a confirmation e-mail regarding your registration which also has the support phone number to contact Fujifilm for support.

FUJIFILM.COM

SUPPORT

CONTACT US



Thank you Dennis for registering your Fujifilm printer.

You're one of our most valued customers, and we want to make sure that your ownership experience is always exceptional. Here's some helpful information to make sure you get the most out of your new Fujifilm printer.

Your registration details: Product: DX 100 Serial Number: 123456 Purchased: 02/20/2013 Name: Dennis Lopez

Address: 1100 King Georges Post rd Edison New Jersey 08837

Email: dlopez@fujifilm.com

Phone:

Operating Your New Product

Most questions about setting up and operating your printer should be answered in the owner's manual. Click here to download your owner's manual or update your printer's drivers and software.

Contact Us

For technical support on your Fujifilm printer, please call <u>1-800-800-3854</u> option #6. Mon-Fri from 9 am EST- 8 pm EST. This includes Saturday & Sunday from 10 am EST - 6 pm EST. Please have your printer's serial number available for the phone representative and also a credit card for any potential out of warranty costs. You will not be charged without authorization.

We want to do everything we can to ensure that your printer meets or exceeds your expectations. Thanks for choosing Fujifilm.

4. Please allow up to 24 hours for our team to profile your equipment into our support database prior to calling our help desk. When registering your printer the same day of your purchase, it will avoid any delays in receiving support.



If You Need Help Desk Support

- For technical support with your DX-100 printer, call 1-800-800-3854, option #6. Please have your printer's serial number available for the phone representative
- A credit card is required for all support tickets to be created. Have a credit card ready for any potential out of warranty costs. You will not be charged without authorization.
- It is also important to be near your printer so that the proper support can be given.



