

Transforming Document Workflow with Simple Scan Operation



CLIENT BACKGROUND



Founded in 1983 in Vanderbijlpark, South Africa, Steves Auto Clinic began as a modest tuning shop and has since grown into a respected nationwide enterprise with 10 branches, specializing in truck, bakkie, and SUV

maintenance. With a foundation built on innovation, integrity, and professionalism, Steves Auto Clinic continues to be the leading name in automotive performance and servicing excellence across South Africa.

CASE STUDY AT A GLANCE



<p>CHALLENGES</p>	<ul style="list-style-type: none"> • Frequent unclear scan quality and image dropout • Repeated rescanning caused delays and increased staff workload • Rising costs due to additional scanner purchases
<p>FUJIFILM BUSINESS INNOVATION SOLUTIONS</p>	<ul style="list-style-type: none"> • A4 monochrome Multifunction Printer "Apeos 5330"
<p>BENEFITS AND RESULTS</p>	<ul style="list-style-type: none"> • Dramatic reduction in rescans and scanning errors thanks to automatic document correction • Increased staff productivity through simplified operation and reliable scans • Elimination of extra scanner purchases, resulting in cost savings and more efficient use of office space

THE CHALLENGES



Despite earning unwavering trust as a leading auto repair and service center, Steves Auto Clinic faced a critical operational challenge: the need for a high-speed, high-quality multifunction printer delivering flawless scanning—without compromising on speed or accuracy. Previous devices offered speed but failed to maintain crystal-clear image quality crucial for billing documentation. Particularly during invoicing, scans often cropped

important information or produced unclear text, causing documents to be rejected by SARS (South African Revenue Service) and insurance partners.

This directly resulted in repeated scanning, time-consuming verification processes, and an increased workload for staff. Consequently, Steves Auto Clinic found itself forced to purchase additional scanners—driving both costs and operational complexity up.

THE FUJIFILM BUSINESS INNOVATION SOLUTION



Collaborative Testing and Selection of High-Speed, High-Resolution Scanning Solution

To resolve these issues, Steves Auto Clinic collaborated with Fujifilm South Africa and Oxbow. Their key requirements were to ensure uninterrupted workflows and maintain flawless scan quality, which was essential to avoid the need for purchasing additional scanners. With a proven track record in supporting efficient workflows across South Africa, Oxbow began by rigorously testing Steves Auto Clinic's documents using Fujifilm Business Innovation multifunction devices. By carefully evaluating both speed and image quality, they identified the A4 monochrome multifunction printer

Apeos 5330 as the ideal fit.

Equipped with a single-pass duplex Automatic Document Feeder capable of scanning up to 105 pages per minute, Apeos 5330 delivers lightning-fast scanning. Its "Scan Auto" feature automatically corrects document orientation, distinguishes between single- and double-sided originals, and removes blank pages seamlessly. Additionally, Fujifilm's high-resolution 1200×1200 dpi technology met Steves Auto Clinic's demand for crisp line reproduction and detail.

THE BENEFITS



Enhancing Efficiency, Reduced Costs, and Ongoing Partnership

Since adopting this solution, Steves Auto Clinic's scanning workflow has undergone transformative improvement. Issues of cropped data and improper scans disappeared, thanks to Apeos 5330's single-button operation, which ensures that every document is scanned perfectly within set boundaries. The elimination of scanned blank pages and missed duplex scans eradicated the need for corrective rescans, slashing staff time and effort

dramatically.

Crucially, this upgrade eliminated the need for additional scanners, cutting costs and freeing valuable office space. Fujifilm South Africa and Oxbow continue to stand as trusted partners, committed to providing tailored solutions that support Steves Auto Clinic's ongoing operational excellence and innovation in automotive services.