

## Terms & Conditions of Warranty

FUJIFILM (Malaysia) Sdn. Bhd. (“**Fujifilm Malaysia**”) warrants these products, FUJIFILM cameras and/or lenses (hereinafter referred to as “**Product**”), to be free from defects in materials and workmanship, under normal use and proper handling, for a period of ONE (1) year (or two (2) years Local Extended Warranty, where applicable) from the date of first purchase by the Purchaser. “**Purchaser**” herein shall refer to the purchaser and/or end-user customer who has purchased the Product from Fujifilm Malaysia or authorized dealer(s) of Fujifilm Malaysia.

### Terms and Conditions:

1. The Warranty applies only to purchases made in Malaysia, and only covers genuine Fujifilm Product. This Warranty is only valid in Malaysia and is subject to the laws of Malaysia.
2. The Warranty period starts from the date Purchaser purchase the Product and ceases upon the expiration of the one (1) year (or two (2) years Local Extended Warranty, where applicable) period. Purchaser’s original purchase invoice (sales receipt or order confirmation e-mail), showing the date of purchase and product description, is Purchaser’s proof of the date of purchase.
3. The Warranty does not include:
  - a. any condition resulting from normal wear and tear, scratching, abrasions or cosmetic damages;
  - b. damage resulting from misuse, improper handling, negligence, or accidents;
  - c. any condition resulting from inadequate maintenance or care;
  - d. damages incurred from dropping or knocking of the Product;
  - e. any condition resulting from repair, modification or cleaning done by anyone other than Fujifilm Malaysia or a Fujifilm Malaysia’s Authorized Service Center;
  - f. damage resulting from improper storage (extremes of temperature of humidity);
  - g. damage resulting from the entry of liquid, water vapour, sand, dust, dirt etc;
  - h. damages resulting from usage with third party products and/or inappropriate usage not in accordance to instructions stated in the FUJIFILM user's manual or by authorised personnel;
  - i. any condition / issue arising from incorrect firmware upgrade procedure installed by the Purchaser;
  - j. accessories such as batteries, adaptors, cables, connectors, storage media, CD-ROM, etc; and/or
  - k. instax films (only applicable for Instax cameras).
4. The Warranty shall not be valid:
  - a. once the Warranty period expires; or
  - b. in the event of loss of sales receipt.

5. Fujifilm Malaysia reserves the right not to repair or replace the Product under warranty if the Product's model description and/or serial number has been removed, altered and/or defaced from the Product, warranty card and/or purchase receipt.
6. Fujifilm Malaysia further reserves the right to replace the entire Product as an alternative to a repair.
7. Fujifilm Malaysia's liability is strictly limited to the repairs or replacement of the Product. Such repair or replacement is subject to verification of the defect or malfunction and proof of purchase as confirmed by showing the model number on original dated sales receipt. Fujifilm Malaysia shall bear no liability for any direct, indirect or consequential loss(es) of any kind (including loss(es) of image / video files) due to a defect of the Product. ***Recommendation for protection of stored data: Purchaser is reminded to back up all data prior to any servicing.***
8. If the Product is sent to Fujifilm Malaysia or Fujifilm Malaysia's Authorized Service Center without sufficient contact details, Fujifilm Malaysia reserves the right to dispose the Product three months after the Purchaser fails to collect the Product once being informed by Fujifilm Malaysia and/or Fujifilm Malaysia's Authorized Service Center that the Product is ready for collection.
9. All transportation charges (if any) shall be borne by the Purchaser. If the Product is sent to Fujifilm Malaysia without adequate protection, and causes the Product to be damaged in transit, Fujifilm Malaysia reserves the right not to repair or replace the said Product.
10. Fujifilm Malaysia shall not be liable for any delay(s) caused by any force majeure events, including, but not limited to, Acts of God, pandemic, and/or other factors that are beyond the control of Fujifilm Malaysia.

**FUJIFILM MALAYSIA MAKES NO OTHER EXPRESS WARRANTY OR CONDITION WHETHER WRITTEN OR ORAL AND, ONLY TO THE EXTENT PERMITTED BY LAW, FUJIFILM MALAYSIA EXPRESSLY DISCLAIMS ALL WARRANTIES AND CONDITIONS NOT STATED IN THIS WARRANTY.**

**TO THE EXTENT THAT THE ABOVE WARRANTY SERVICES AND TERMS OR ANY PART THEREOF IS INCONSISTENT WITH LOCAL LAW, THE WARRANTY SERVICES AND TERMS OR THE CORRESPONDING PART SHALL BE DEEMED MODIFIED TO BE CONSISTENT WITH SUCH LOCAL LAW. EXCEPT TO THE EXTENT LAWFULLY PERMITTED, THIS WARRANTY DO NOT EXCLUDE, RESTRICT, OR MODIFY BUT ARE IN ADDITION TO THE MANDATORY STATUTORY CONSUMER RIGHTS APPLICABLE TO THE SALE OF THIS PRODUCT TO THE PURCHASER.**