

# DX400

## Quick Reference Guide

### Removing Jammed Paper

**1**

Cut the jammed paper with scissors.

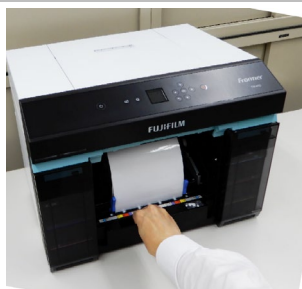
**2**

Remove paper from the top side,  
remove it slowly.

After cutting the paper, do not pull  
paper at the rear side out through the  
upper side. Continue to follow the  
steps to remove paper from the rear  
side.

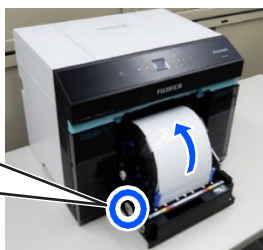
**3**

Move to the front, and remove the  
scrap paper box.



**4**

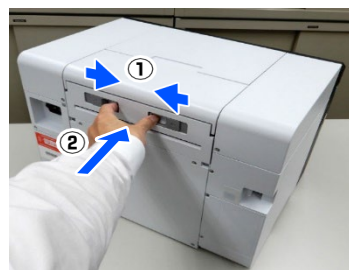
Pull out the roll paper unit.



**5**

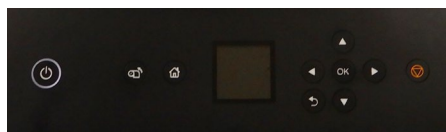
Turn the handle on the left side of the roll paper unit in the direction of the arrow to rewind the paper.  
Rewind the paper until the leading edge appears at the paper slot.

If it does not rewind, use scissors to cut the roll paper near the paper slot..



**6**

Move to the rear side and install the paper feed unit.




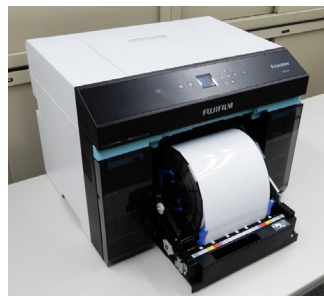
**7**

On the control panel screen, press the OK button. The error is canceled, and the home screen is displayed.



**8**

If there is a print job, press the  button to cancel the job.



**9**

Reload the roll paper.

Confirm that the status light is off.