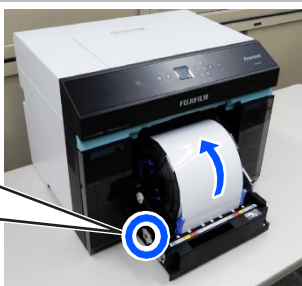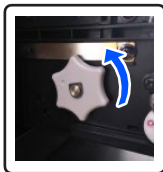## Paper Jam Removal in Roll Paper Unit

! Important

If you cannot pull out the roll paper unit, do not forcibly pull it out. Paper may be jammed inside. Refer to the next section to check for paper jams in the platen and paper feed unit and remove any jammed paper.

1	Remove the scrap paper box.	**2**	Pull out the roll paper unit.

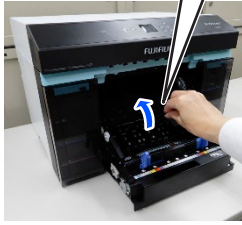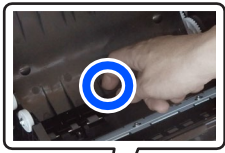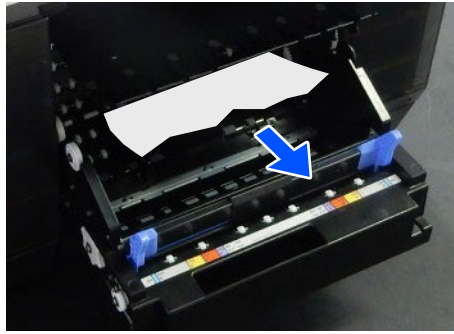| **3**	Turn the handle on the left side of the roll paper unit in the direction of the arrow to rewind the roll paper. Rewind the roll paper until the leading edge appears at the paper slot. If it does not rewind, use scissors to cut the roll paper near the paper slot.	**4**	If the leading edge of the roll paper is ragged, cut it in a straight line with a pair of scissors. Cut the paper as straight as possible.	**5**	Remove the spindle unit.

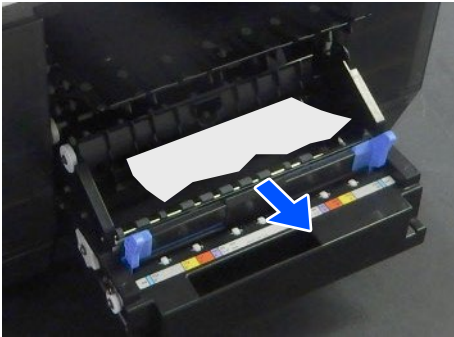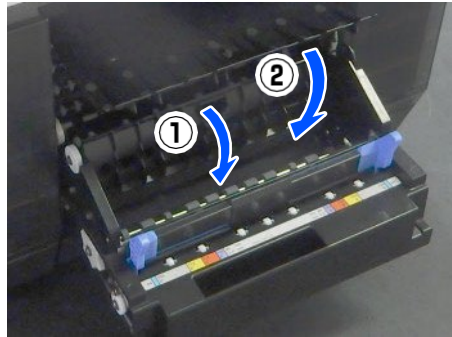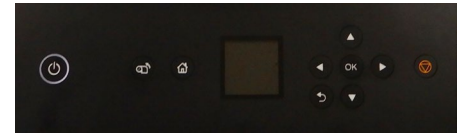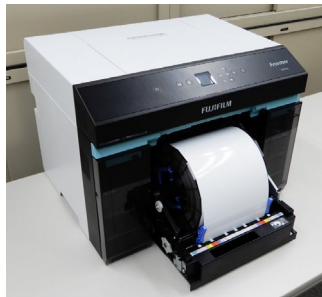|					
6	Open the internal rear plate.	**7**	Check that there is no paper or scraps at the back of the inside of the printer. If there is a jam, remove the paper slowly.	**8**	Open the front plate. Place your finger in the hole at the bottom and lift to open.
9	Check that there is no paper or scraps of paper inside the printer. If there is a jam, remove the paper slowly.	**10**	Replace the front and rear plates. Press down until you hear it click into place.	**11**	On the control panel screen, press the OK button. The error is canceled, and the home screen is displayed.
12	If there is a print job, press the ⊘ button to cancel the job.	**13**	Reload the roll paper.	**14**	Confirm that the status light is off.